

Diploma in Islamic Banking Examination, October-2021

PART-II

205: E-Banking

Time: 3 hours

Full Marks: 100

Pass Marks: 45

(N.B.: Answer **any 5 (five)** of the questions given below.

The figures in the right margin indicate full marks.)

1. a) What is the meaning of MIS? What are the reports needed for Branch admin to check daily and monthly for GB and Investment module? 8
- b) What is RDBMS? Write the differences between RDBMS and Flat file database. Mention some popular RDBMS. 8
- c) What is VPN and how does it works? 4
2. a) Define ICT Risk. Write how ICT Risk can be mitigated in banking operations. 8
- b) Write the self assessment process for ICT Risk. Identify the risk points for self assessment of Branch/Division. 8
- c) What is spam mail? How can you protect it? 4
3. a) Describe the physical securities of the Branch Server Room as per IT policy of the bank. 6
- b) What are the entries control policies for the visitor/guest at your Branch or Head Office? 4
- c) What is Data Security? How a bank ensures its customer data security? 5
- d) What are the functions of the BIOS in a computer system? 5
4. a) Describe basic units of a computer system with their functionalities. 8
- b) Distinguish between system software and application software with example. 6
- c) Mention some basic responsibilities to maintain proper health of your PC. 6
5. a) Describe the process on boarding customer through e-KYC in Cellfin. Define how a customer connects CBS account with Cellfin. 4+4=8
- b) 'Cellfin- All of your banking in one app'-Justify it. 8
- c) Write the differences between BEFTN and RTGS. 4
6. a) Describe the incident management and problem management as per Policy Guideline of your bank. 7
- b) Describe the necessity and functionality of a call center. 7
- c) What are the NID verifications and KYC remediation? Why these are needed? 6
7. a) Describe all types of services in details that are delivered from ATM booth. 10
- b) What is POS? How does it work? What are the functionalities of Branch & Agent POS? 7
- c) What is Routing number of MICR? 3
8. Write short notes any **05 (Five)** of the following: 5x4=20
 - i) NFC
 - ii) NPSB
 - iii) Cyber Crime
 - iv) ISS
 - v) MICR
 - vi) Automated Challan System (ACS)
 - vii) SMS Banking

The End