

Diploma in Islamic Banking Examination, October-2021

PART-I

104: Principles of Management

Time: 3 hours

Full Marks: 100

Pass Marks: 45

(N.B.: Answer **any 5 (five)** of the questions given below.

The figures in the right margin indicate full marks.)

1. a) How the Islamic Management differ from Conventional Management? 7
- b) How the principles of scientific management support to attain a successful management? 7
- c) Discuss the core functions of management. 6
2. a) Planning is a unique and universal function of all managers irrespective of size and nature of business- explain the pervasiveness of planning from the perspective of management. 7
- b) "Motivation is the product of attitude and situation" Explain how employee attitude and situation are linked with motivation from the perspective of Islamic Banking and Traditional Banking. 6
- c) Explain the equity-theory of motivation. How the outcome of equity-theory of motivation creates under, over and status-quo motivation among the employees in banks? 7
3. a) How do you define and feel of an organization? 4
- b) Discuss the importance of organization. 4
- c) Briefly explain the principles of organizing which are to be followed in banks in Bangladesh. 7
- d) Do you think that line and staff type of organization structure can help in implementing the financial strategies? 5
4. a) Explain the sources of occupational stress. How do you manage this occupational stress in your profession? 7
- b) Describe inter-personal conflict and intra-personal conflict in an organization with suitable examples. 7
- c) How does Executive Support System (ESS) facilitate the decision making of top executives in your organization? Explain. 6
5. a) Explain the fundamental concept of Organizational Behavior (OB) that combines the nature of people and nature of organization. 7
- b) Discuss the 'Matrix Structure' with example and draw the diagram. 6
- c) What is Corporate Social Responsibility (CSR)? "Green Banking is a component of CSR." Do you agree with this statement? Show your argument. 7
6. a) What is meant by business ethics? What are its elements? 4
- b) Discuss some ethical guidelines which should a bank manager follow? 5
- c) Point out the conditions of successful team building. 5
- d) Discuss the life cycle of team building process with appropriate diagram. 6
7. a) "Before controlling your subordinates/jobs, you must know your ability to control them, otherwise you will be controlled". Explain the statement. 7
- b) Explain feed forward, concurrent and feedback control mechanism in an organization. 6
- c) Differentiate between controlling through Taqwa and controlling through traditional management system. 7
8. Write short notes on **any 5 (five)** of the following: 5x4=20
 - a) Management by Objectives (MBO)
 - b) TOWS Analysis
 - c) Time Management
 - d) e-commerce and e-business
 - e) Process Re-engineering
 - f) Blue Ocean Strategy
 - g) Milestone Budgeting
 - h) Succession Plan

The End